



### ADDENDUM #3

**TO:** All Vendors

**FROM:** Sharon E. Williams *sew*  
Purchasing Manager

**DATE:** November 4, 2009

**RE:** **Addendum #3 to RFP #20836 – E-Rate Program, Group II, Fiscal Year 2010-2011 for the Cleveland Metropolitan School District.**

This Addendum supplements and amends the original Specifications. Receipt of this Addendum must be noted in Proposal Submitted.

**A. For E-Rate RFP #16-1011:**

- Q:** Could we have a detailed inventory list of the CMSD hardware that requires support? Desired information is included in the attached excel spreadsheet. Additionally, our agreement with Cisco requires us to have client consent to examine inventory, and as such we need to have a document that provides the District's consent for Cisco to release the information (noted on the Excel spreadsheet) to us. Please sign the attached form and return to us.
- A:** The requested fields, that are in addition to the fields the District has posted, are Serial Number ("SN") and specific maintenance times.  
(1) Regarding SN's: the District will provide SN's on a case-by-case basis directly to the requesting service provider via electronic copy to that provider together with a document authorizing Cisco to release such information. However, prior to providing the SN's and the authorizing document, the District will need the requesting service provider's signed agreement to an authorization form that (1) ascertains that the requesting service provider understands, agrees and will retain the Serial Numbers as confidential and proprietary to

the District and will not under any circumstance forward them to a third party, with the exception of Cisco. The authorization form is at:

**[http://www.cmsdnet.net/erate/Documents%20FYE%202011/rfps\\_2010\\_2011.htm](http://www.cmsdnet.net/erate/Documents%20FYE%202011/rfps_2010_2011.htm)**

(link). This form must be completed with **blue ink** signature, and mailed back to the Purchasing Office, Attention Linda Thompson, 1380 East 6<sup>th</sup> Street, Room 400N, Cleveland, Ohio 44114. E-mailed or Faxed request forms **must** be followed up with the original being mailed.

**(2)** Regarding maintenance hours: Please review the requested service levels and response times. There are five priority levels noted. For example, Priority 1 is for equipment and services that impacts the entire District or core functions; thus, this references core equipment, which is located at the CoLocation site, 1255 Euclid Avenue; Priority 2 is for equipment and services that impact a key site (e.g. Administrative building) or a site (e.g. a school). The locations are noted on the list. While addresses are not noted on the spreadsheet, those can be verified on the District's Internet site, where all District sites are listed with addresses and telephone numbers. The response times are noted in the service level section of the RFP. When the service provider is selected, the District and the vendor will mutually agree and/or negotiate any adjustments to the service levels, if needed

**B. E-Rate RFP #11-1011 - Web Hosting Service.**

Copy of the Production Environment and the Staging Environment are attached to this Addendum. (consisting of one (1) page each)

**End of Addendum #3**

cc: James Fortlage, CFO; Joseph Podach, Deputy Chief of Operations & Performance Improvement; Ilze K Lacis, Director -MIS; Legal Counsel; File Copy

The primary goal of the Cleveland Metropolitan School District is to become a premier school district in the United States of America.

# Production Environment



Server	Qty	OS	software
Web Server (Load Balanced)	2	Windows Server 2003 STD	IIS 6 & Windows Gateway Connector
Dual Dual Core 2.0ghz or higher 4gb RAM	Mirrored 73gb System Disk	3x NIC (x64 OS)	
Database (Clustered)	2	Windows Server 2003 Ent Ed	SQL Server 2005 Ent Ed
Dual Quad Core 2ghz or higher 16gb RAM	Mirrored 146gb System Disk	SAN Access 4xNIC (x64 OS)	
File Server (Clustered)	2	Windows Server 2003 Ent Ed	
Dual Dual Core 2ghz or higher 4gb RAM	Mirrored 73gb System Disk	SAN Access 4xNIC (x64 OS)	
Analysis Services - Query	2	Windows Server 2003 STD	SQL Server 2005 Std Ed Windows Load Bal
Dual Quad Core 1.8ghz or higher 16gb RAM	Mirrored 73gb System Disk	4x73gb RAID 5 DATA 4xNIC (x64 OS)	
Analysis Services - Processing	1	Windows Server 2003 STD	SQL Server 2005 Ent Ed
Dual Quad Core 1.8ghz or higher 16gb RAM	Mirrored 73gb System Disk	4x73gb RAID 10 DATA 4xNIC (x64 OS)	

SAN Raid Groups		Backup
<b>Operational Database (SNODB)</b>	File System Web Home Directories 50gb DB Cluster Quorum 1gb	Connected to Database Servers 400gb
<b>Transactional Logs</b>	Connected to Database Servers 80gb	Connected to Database Servers
<b>TempDB</b>	Connected to Database Servers 50gb	
Optimize spindle design to appx 1500iops		

All requirements are based on Estimated Load & Dataset. District's particular requirements may be different.

Networking
Firewalls, Hardware Load Balancing, SSL Acceleration & Redundant Internet connectivity

NOTE: While a licensed school district may choose to host the Schoolnet application, Schoolnet hosting is a sole-source provider

# Staging Environment



Server	Qty	OS	Software
Web Server (Load Balanced)	2	Windows Server 2003 STD	IIS 6 & Windows Gateway Connector
Dual Dual Core 2.0ghz or higher	4gb RAM	Mirrored 73gb System Disk 3x NIC (x64 OS)	
Database	1	Windows Server 2003 Std Ed	SQL Server 2005 Ent Ed
Dual Quad Core 2ghz or higher	16gb RAM	Mirrored 146gb System Disk SAN Access	4xNIC (x64 OS)
File Server	1	Windows Server 2003 Std Ed	
Dual Dual Core 2ghz or higher	4gb RAM	Mirrored 73gb System Disk SAN Access	4xNIC (x64 OS)
Analysis Services - Query	1	Windows Server 2003 STD	SQL Server 2005 Std Ed Windows Load Bal
Dual Quad Core 1.8ghz or higher	16gb RAM	Mirrored 73gb System Disk 4x73gb RAID 5 DATA	4xNIC (x64 OS)
Analysis Services - Processing	1	Windows Server 2003 STD	SQL Server 2005 Ent Ed
Dual Quad Core 1.8ghz or higher	16gb RAM	Mirrored 73gb System Disk 4x73gb RAID 10 DATA	4xNIC (x64 OS)

SAN Raid Groups	File System	Backup
Operational Database (SNODB) Connected to Database Servers 80gb	Web Home Directories 50gb DB Cluster Quorum 1gb Connected to Database Servers	Connected to Database Servers 400gb
Transactional Logs Connected to Database Servers 80gb		
TempDB Connected to Database Servers 50gb		
Optimize spindle design to appx 1500Iops		
All requirements are based on Estimated Load & Dataset. District's particular requirements may be different.		

Networking
Firewalls, Hardware Load Balancing, SSL Acceleration & Redundant Internet connectivity

NOTE: While a licensed school district may choose to host the Schoolnet application, Schoolnet hosting is a sole-source provider